

Your healthcare and benefits just got easier



Get the help you need with Accolade

We provide personalized health and benefits support for you and your family, including 24-hour access to online tools and resources.

The Accolade mobile app and member portal includes your employee benefits and health plan information — making it easy to find the answers you need, all in one place.



The member portal and mobile app puts everything you need in one place



Use **secure messaging** to ask your Health Assistant or nurse about new health benefits, understanding coverage, finding a great doctor, learning about a condition, and more



Find an **in-network doctor** or facility that meets your needs



Upload a picture of a confusing bill and get help **understanding costs**



Get a **full view of your employee benefits**, all in one place



Store your ID cards so they're available whenever you need them

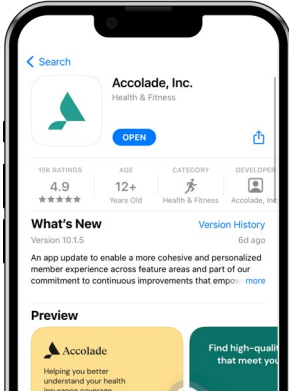


Learn more about **health and wellness programs** available to you



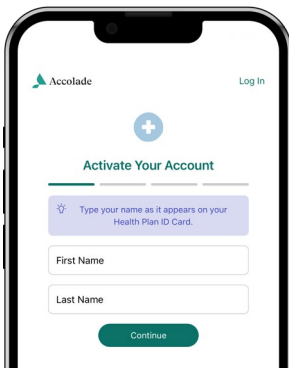
Activate Your Account

Here's how to get started.



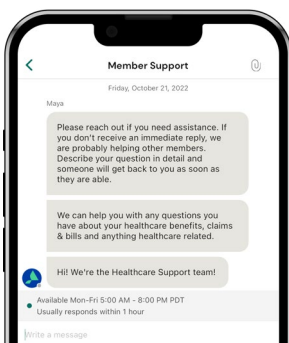
Step One:

Visit member.accolade.com or download the **Accolade mobile app** on the App Store or Google Play.



Step Two:

Enter required information such as your name, birth date and ZIP code. Verify your account, then create your username and password.



Step Three:

Log in or open the app to see your employee benefits in one place — including your health plan information! Start messaging your health and benefits questions to your Health Assistant or nurse.

Helpful Tips!

1. Share this information with your family members so they can create their own account.
2. Set up a PIN or Face ID for faster login.
3. Take a picture of your member ID cards and store them in the app.
4. Turn on notifications so you don't miss a message.

CALL 911 IF YOU ARE HAVING A MEDICAL EMERGENCY. Accolade and its affiliates (“Accolade”) are not an emergency medical service. Accolade provides a personalized healthcare information service to support you to better understand and utilize your benefits, receive information from expert medical resources, and facilitate your access to medical care from various healthcare professionals, including virtual medical care services. Virtual medical care services offered by Accolade are provided through independent professional medical practices, including under the Accolade Care brand, to which Accolade provides various platform and related services.
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