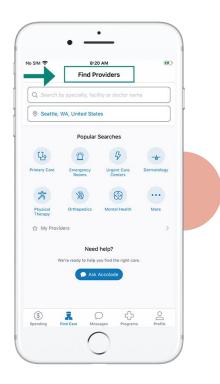


How to Find Care

The Accolade Find Care tool can help you locate an in-network doctor, specialist or healthcare facility like a hospital or urgent care center. It's simple and easy to use. Follow the steps below to find the right care for you and your family.

Get started with the Accolade Find Care tool



Step 1

Visit member.accolade.com or open the mobile app. Log-in, or register if you need to create an online account. Select Find Care. To find a provider, enter your search criteria and confirm search location.

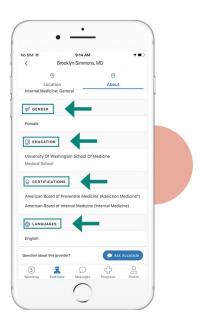


Step 2

You will see a list of in-network providers, their primary specialty, and distance from your search location.

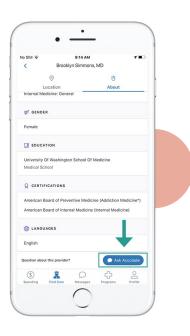






Step 3

Select a provider and explore the **Location** tab to see a map and contact information. Select the **About** tab for more information on gender, education, certifications and languages.



Step 4

Click on **Ask Accolade** to speak with a Health Assistant who can provide in-depth insights to help you find a doctor who matches your preferences and is experienced in the care you need.

They can also help you narrow down your choices, answer any question you have, and even help you schedule an appointment.

Questions about finding care?

Message or call an Accolade Health Assistant today.

Accolade Find Care results are based on best available information. Accolade is not responsible for medical services received from your selected physician or other medical provider. Estimated cost amounts may vary based on the actual treatment or procedure(s) you receive, your benefits coverage, deductibles, co-pays, coinsurance and other factors. In the event of a discrepancy with the cost estimator, documents governing your health plan control. Cost estimates do not guarantee payment or health coverage. Accolade is not responsible for any additional amounts owed by you.

CALL 91 IMMEDIATELY IF YOU ARE HAVING A MEDICAL EMERGENCY. Accolade and its affiliates ("Accolade") are not an emergency service. Accolade is an independent resource to support you in understanding your benefits, accessing and using the healthcare system, receiving information from expert medical resources, and facilitating your access to medical care from various healthcare professionals, including telemedicine services. Accolade does not practice medicine or provide patient care and are independent from such healthcare professionals, including telemedicine services. Virtual medical care services offered by Accolade are provided through independent professional medical practices, including under the PlushCare brand, to which Accolade provides various platform and related services.

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